

FLUENCE

B I O E N G I N E E R I N G

CASE STUDY

FLUENCE BIOENGINEERING

Fluence, a fast growing two-year old Bioengineering company was beginning to run into some technological growing pains. Fluence had only recently switched from Quickbooks to Syteline and began to hire some in-house help to start building out a larger, more integrated system model.

CHALLENGES AND OBJECTIVES:

Fluence had multiple integrations planned out with new Syteline software, but was informed that these connections couldn't be made due to the version of their software. These integrations included:

- CRM to CSI
- WooCommerce to CSI
- Shipping Integration with CSI

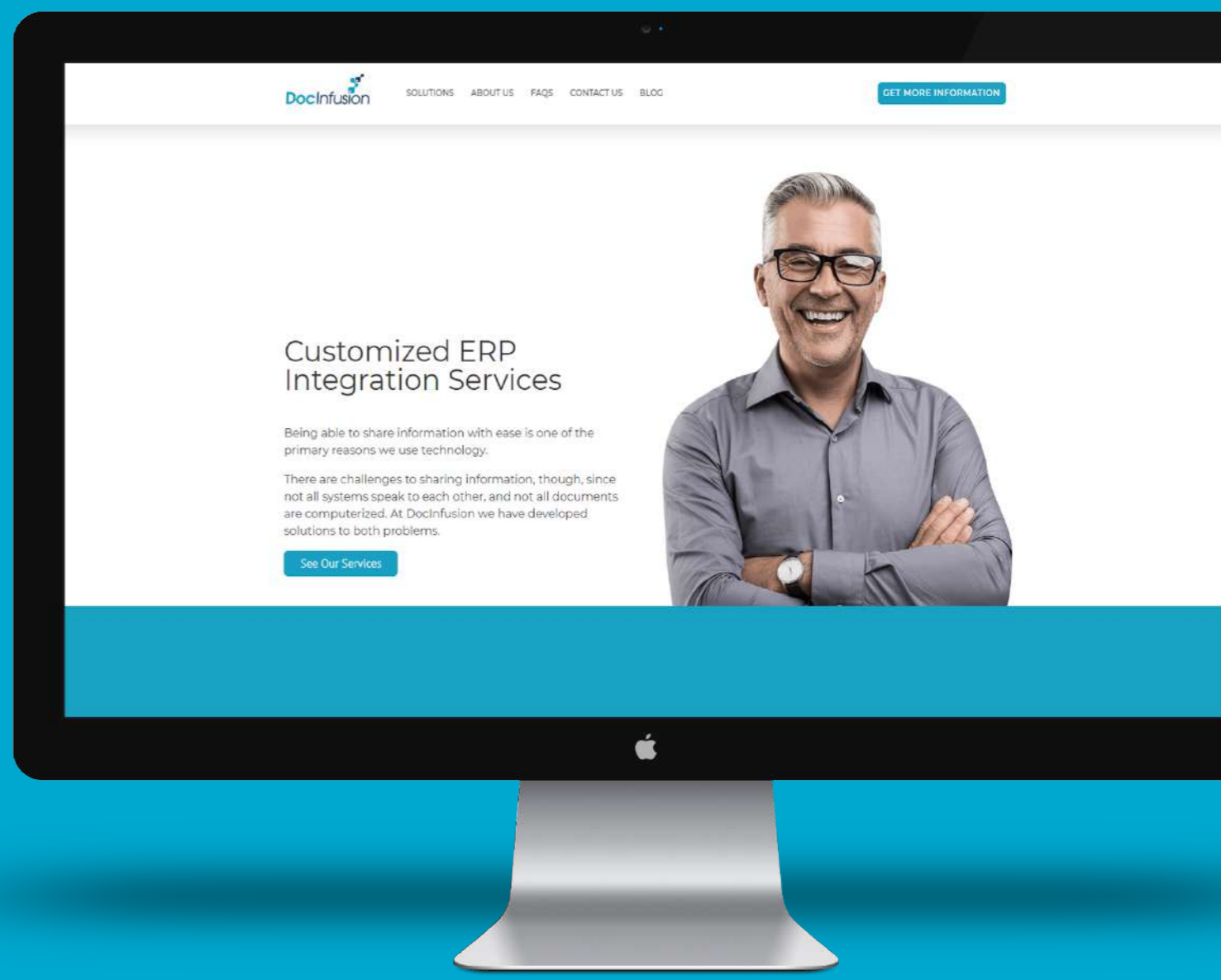
Fluence took steps forward by creating an integration to add shipping information from Fedex and other providers; this was relatively ineffective due to their lack of cloud-based knowledge and limited their wireless abilities.

SOLUTION:

Fluence quickly began updating many of their systems to eliminate multiple bugs and compatibility errors. Fluence updated both CSI, and CRM, and began integrating with various softwares such as Pacejet, Ming.le, and Fluence's eCommerce site.

DOCINFUSION'S ROLE:

Throughout this rigorous process, Fluence reached out to Docinfusion to manage the integration development process between the different platforms. Docinfusion's knowledge and insight regarding both Syteline and CSI enabled them to create integration platforms that facilitated both the design and management of multiple integrations supporting multiple customers in Fluence's database.



They are very knowledgeable about all things related to Syteline and CSI and are to be highly recommended.

- Michael, System Administrator

”

ABOUT DOCINFUSION:

DocInfusion can help you unlock and integrate your programs, allowing your ERP system to seamlessly communicate with any platform including e-commerce, CRM, EDI and more. [Get in touch with our team](#) to get started with your customized ERP system integration today.